

Cancellation Policy

We have a cancellation policy in place to protect our valuable time and services.

- We understand that sometimes things happen and you might have to cancel and we are happy to reschedule appointments any time up to 48hrs before your appointment.
- Less than 48hours notice of cancellation will incur a 50% appointment fee as we will be unable to offer this time to other patients.
- There is a 100% charge for same day cancellation or non attendance of an appointment.
- You can cancel or reschedule your appointment using the links in your booking confirmation email or you can email info@physiotherapyandpilates.co.uk
- We do not implement this policy on a case by case basis.